

Clients A.R.M First Party Services

Clients A.R.M. is the premier first-party outsourced accounts receivable and billing solution for your business. You can choose one limited service listed below or full service packages, it's your choice. We provide the following industries with old-fashioned, person-to-person customer service and 21st-century accounts receivable expertise:

SERVICE INDUSTRY PROVIDER: Law Firms & Legal Providers

- Client Intake Appointment Setting & External Financing Options for Services.
- Client Services and Customer Service Support.
- Posting Time Daily with Pre-Bill Editing & Final Monthly Billing.
- Soft Call 1st Party Collections & Advance Fee IOLTA Trust Deposits.

SERVICE INDUSTRY PROVIDERS: Healthcare Providers including Hospital facilities

- Patient Appointment Setting & External Financing Options for Services.
- Patient Customer Service Support.
- ICD Coding, Insurance Claim Electronic Submissions and Patient Monthly E-Billing.
- Soft Call 1st Party Collections & Placing Delinquent Accounts for Collections.

CORPORATE INDUSTRY PROVIDERS: Distributing, Manufacturing and all Fortune 500 Companies

- Setting Credit Limits for New Customers.
- Customer Service Experts & Customer Return/Credit Processing.
- Daily Payment Processing for AR Posting Deadlines.
- Billing Monthly Invoices Timely.
- Meet Budgeted DSO with 1st Party Soft Collection Calls.
- Place Delinquent Accounts for 3rd Party Collections.

ACCOUNTS RECEIVABLE MANAGEMENT CONSULTING: Services industry & Corporate

- Client Intake and Quality Appointment Setting Procedures.
- Credit Management Services for New Customers Procedures.
- Human Resources Recruiting for Service industry and Corporate AR Needs.
- Customer Service Policies and Procedure Processing.
- Customer Returns and Credit Processing & Procedures.
- Billing Policies & Procedures.
- First Party Accounts Receivable Policies & Procedures.
- Third Party Collection Agency Policies.

CUSTOMER SERVICE

Unlike other first-party outsourced billing and collection firms, Clients A.R.M. acts as a natural extension of your company, providing responsive, professional customer service to all of your clients. With Clients A.R.M. at your side, your client intake, credit management, customer service, billing, trust collections, soft collection calls, and other processes can be completely overhauled and moved off-site, allowing you to focus on your business itself and leave the back office work to us - all while saving 40% of the hard cost to employ staff, with director level experience doing the work.

Clients A.R.M. core value is a solid commitment to our clients, where customer service is our main objective. We work with you to overhaul and optimize your accounts receivable and billing services as if we were an on-staff employee. As a natural extension of your operations, you can count on us to represent and serve you in a professional and courteous manner. We treat your business like we own it.



Clients A.R.M.

Accounts Receivable Management

Where old fashioned customer service meets 21st century accounts receivable expertise.